onetouch | 4007A

Quick Start Guide

For more information about how to use the phone, please go to www.alcatelonetouch.com to download complete user manual. Also on our website you can find helpful FAQs, perform software upgrade, etc.

PROTECT YOUR HEARING

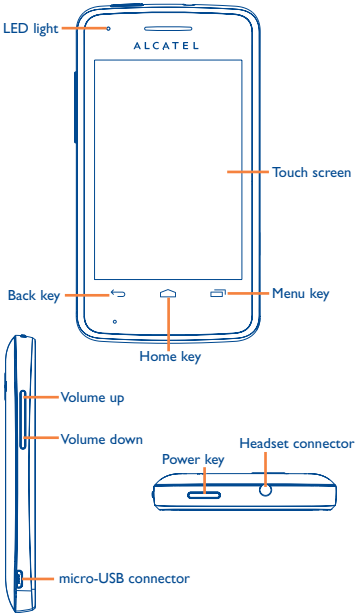
To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

ALCATELonetouch

English - CJB2771ALAAA

Your mobile.....

1.1 Keys and connectors



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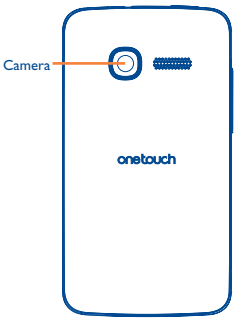


- On Home screen, press to quickly access **Settings** menu or Notification panel; to launch quick search; to manage applications; to customize your Home screen by adding applications or changing wallpaper.
- On other screens, press to view options list.

Press: Return to the Home screen or back to the central Home screen if it is extended.

Press and hold: Enter the recently used applications list.

Go back to the previous menu or screen.

Press: Lock the screen.
Light up the screen.

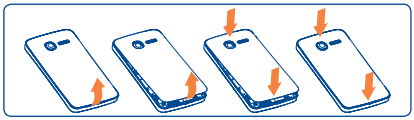
Press and hold: When phone is off, power on the phone.
When phone is on, enter Phone options: Silent mode, Airplane mode, Power off.

Press to adjust the Volume (in call/media playing mode)

1.2 Getting started

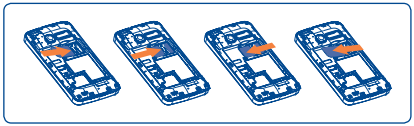
1.2.1 Set-up

Removing or installing the back cover



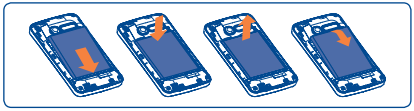
Inserting or removing the SIM card

You must insert your SIM card to make phone calls. Please power off your phone and remove battery before inserting or removing the SIM card.



Place the SIM card with the chip facing downwards and slide it into its housing. Make sure that it is correctly inserted. To remove the card, press and slide it out.

Installing or removing the battery



- Insert and click the battery into place, then close the phone cover.
- Unclip the cover, then remove the battery.

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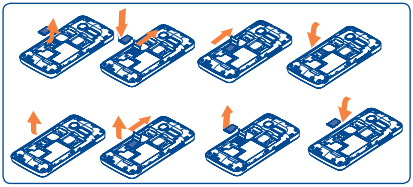
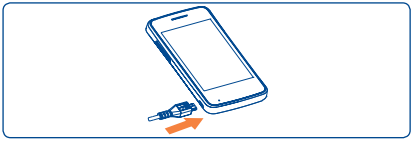
Installing and removing the microSD card



To release the microSD card holder, slide it in the direction of the arrow and lift it. Then insert the microSD card with the golden contact downward. Finally, turn down the microSD holder and slide it in the opposite direction to lock it.

Charging the battery



Connect the battery charger to your phone and outlet respectively.

To reduce power consumption and energy waste, when battery is fully charged, disconnect your charger from the plug; switch off Wi-Fi, Bluetooth or background-running applications when not in use; reduce the backlight time, etc.

1.2.2 Power on your phone

Hold down the **Power** key until the phone powers on. It will take some seconds before the screen lights up.

Set up your phone for the first time

The first time you power on the phone, you are prompted to set up your phone in multiple ways: language, input method, mobile data connection, account setup and synchronization, system update, etc. You are required to sign into your Google account to synchronize email, contacts, calendar and other Google applications [1].

- Enter your user name and password, then touch **Sign in**. If you forget your password, you can go to http://www.google.com/ to retrieve it. If you don't own a Google Account, you are prompted to create one by touching **Create**.
- Read the setup information on the screen**.**
- Mark/Unmark the check box to choose whether you want to take advantage of Google's location service, then touch **Next**.
- Mark/Unmark the check box to choose whether you want to back up data with your Google account, then touch **Next**.
- Touch **Finish setup**.

This initial set up can be skipped and enabled via **Settings\Accounts & sync**.

In power on screen without SIM card inserted, you can also connect to a Wi-Fi network to sign into your Google account and to use some features.

1.2.3 Power off your phone

Hold down the **Power** key until the phone options appear, select **Power off**.

[1] Application availability depends on country and operator.

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1.3 Home screen

You can bring all the items (applications, shortcuts, folders and widgets) you love or use most frequently to your home screen for quick access. Press **Home** key to switch to Home screen.

Status bar
- Status/Notification indicators
- Touch and Drag down to open notification panel.

Search bar
Touch ❶ to enter Search options: Web, Apps, Contacts, etc.
Touch ❷ to enter voice search screen.

Touch an icon to open an application, folder, etc.

Touch to access **Messaging**

Application tab
Touch to open applications list.
Press and hold to display thumbnails.

Touch to place a call/access **Call log** if you have missed call(s).

Home screen is provided in an extended format to allow more space for adding applications, shortcuts etc. Slide the Home screen horizontally left and right to get a complete view of the Home screen. Small dots at the lower left and right of the screen indicate which screen you are viewing.

1.3.1 Using the touchscreen

Touch

To access an application, touch it with your finger.

Touch and Hold

To enter the available options for an item, touch and hold the item. For example, select a contact in Contacts, touch and hold this contact, options list will then appear on screen.

Drag

Place your finger on the screen to drag an object to another location.

Slide/Swipe

Slide the screen to scroll up and down the applications, images, web pages… at your convenience.

Flick

Similar to swiping, but flicking makes it move quicker.

Pinch/Spread

Place your fingers of one hand on the screen surface and draw them apart or together to scale an element on the screen.

1.3.2 Status bar

From status bar, you can view both phone status (to the right side) and notification information (to the left side). When the status bar is full, "" icon will appear, touch to display hidden icons.

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Status icons

	GPRS connected		Speakerphone is on
	GPRS in use		Roaming
	EDGE connected		No signal
	EDGE in use		Vibrate mode
	3G connected		Silent mode
	3G in use		Phone microphone is mute
	HSPA (3G+) connected		Battery is very low
	HSPA (3G+) in use		Battery is low
	Connected to a Wi-Fi network		Battery is partially drained
	Bluetooth is on		Battery is full
	Connected to a Bluetooth device		Battery is charging
	Airplane mode		Headset connected
	Alarm is set		Signal strength

Notification icons

	New Gmail message		Call in progress (green)
	New text or multimedia message		Call in progress using Bluetooth headset (blue)
	Problem with text or multimedia message delivery		Missed call
	New Google Talk message		Call on hold
	New voice mail		Call forwarding is on
	Upcoming event		Uploading data
	Data is synchronizing		Downloading data
	Application update available		An open Wi-Fi network is available
	Phone memory is full		Phone is connected via USB cable
	Connected to or disconnected from VPN		Radio is on
	Song is playing		System update available
	USB tethering is on		Portable Wi-Fi hotspot is on
	Both USB tethering and portable hotspot are on		

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Notification panel

Touch and drag down the Status bar or press **Menu** key and touch **Notifications** to open the notification panel. Touch and drag up to close it. From the Notification panel, you can open some functions by touch (Bluetooth, etc.), reminders indicated by notification icons, or view wireless service information.

Touch Clear to clear all event–based notifications (other ongoing notifications will remain).

1.3.3 Search bar

The phone provides a Search function which can be used to locate information within applications, the phone or the web.

1.3.4 Lock/Unlock your screen

To protect your phone and privacy, you can lock the phone screen by creating a variety of patterns, PIN or password etc.

1.3.5 Personalize your home screen

Add

Touch and hold an empty area or press **Menu** key and touch **Add** on the Home screen, you can add shortcuts, widgets or folders to the Home screen.

Reposition

Touch and hold the item to be repositioned to activate the Move mode, drag the item to desired position, then release. Hold the icon on the left or right edge of the screen to drag the item to another Home screen page.

Remove

Touch and hold the item to be removed to activate the Move mode, drag the item to the bottom trash can, which will then turn red, and release.

Wallpaper customization

Touch and hold an empty area or press **Menu** key and touch **Wallpaper** on the Home screen to customize wallpaper.

1.3.6 Application tab

Touch from Home screen to enter applications list.

To return to the Home screen, press **Home** key.

Consult recently-used applications

To consult recently-used applications, you can press and hold the **Home** key from Home screen. Touch an icon in the window to open the related application.

1.3.7 Volume adjustment

Press **Volume up/down** key to adjust the volume. While in the lowest volume level, your phone will be switched to vibrate/silent mode.

Press **Menu** key from Home screen, then touch **Settings\Audio profiles**, you can set alarm and incoming call volume to your preference.

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2 Text input .....

2.1 Using Onscreen Keyboard

Onscreen keyboard will display automatically when a program requires entering text or numbers.

Onscreen keyboard settings

Press **Menu** key from Home screen, select **Settings\Language & keyboard\Android keyboard**, a series of settings are available for your selection.

2.1.1 Android keyboard

Touch to enter text or numbers, touch again to select input method.
Hold and slide to select a character, such as an accented letter, number, etc.
Touch to enter Voice input.
Touch to switch to symbol and numeric keyboard.
Touch twice to lock in capital letter input mode.

2.2 Text editing

You can edit the text you have entered.

- Touch and hold the text field to zoom in on the text with a magnifying glass.
- Touch twice the text you have entered and then touch **Select all/ Select text** in the pop up button.
- The selected text is now highlighted in orange. Drag a selection tab to adjust the range of selected text.
- Touch **Cut/Copy/Paste** [1] in the pop up button.

3 Phone call .....

3.1 Placing a call

User can easily launch a call using **Phone.** Enter this menu using one of the following two ways:

- Touch from Home screen.
- Touch from Home screen and select **Phone.**

Scroll up or down to view matched results
Touch and hold to access Voice mail
Touch to add to Contacts
Touch to send message

[1] '**Paste**' option will not appear unless copy or cut operation has been made.

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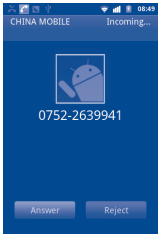
Enter the desired number from keyboard directly or select a contact from **Contacts**, **Call log** or **Favorites** by touching tabs, then touch to place the call. The number you entered can be saved to **Contacts** by touching .
If you make a mistake, you can delete the incorrect digits by touching .

To hang up a call, touch **End**.

3.2 Answering or rejecting a call



When you receive an incoming call, touch the green phone icon to answer; touch the red phone icon to reject.

3.3 Consulting your call memory

You can access your call memory by touching from the Home screen and touching **Call log** to view call history in categories of **Missed calls, Outgoing calls**, and **Incoming calls**.

4 Contacts.....

You can view and create contacts on your phone or either SIM and synchronize these with your Gmail contacts or other applications on the web or on your phone.

4.1 Adding a contact

Touch on the Home screen, select **Contacts**, then press **Menu** key from contacts list screen and touch **New contact**.

4.2 Importing , exporting and sharing contacts

From Contacts screen, press **Menu** key to open the contacts list option menu,touch **More\Import/Export**. From here you can exchange contacts between Phone and SD card; Phone and SIM card.

You can share a single contact or contacts with others by sending the contact's vCard to them via Bluetooth, SMS, Email, etc.

Touch a contact you want to share, press **Menu** key and touch **Share** from contact details screen, then select the application to perform this action.

4.3 Synchronizing contacts in multiple accounts

Contacts, data or other information can be synchronized from multiple accounts, depending on the applications installed on your phone.

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5 Messaging.....

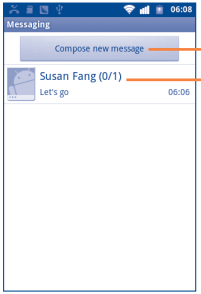
You can create, edit and receive SMS and MMS with this mobile phone.

To access this feature, touch from Home screen, then select **Messaging**.

All messages you receive or send out can be saved in phone memory or SIM card. To consult messages stored in SIM card, press **Menu** key from Messaging screen, then touch **Settings\Manage SIM messages**.

5.1 Write message

On message list screen, touch **Compose new message** to write text/multimedia messages.



Touch to create new message

Touch to view the whole message thread

Sending a text message

Enter mobile phone number of the recipient on **To** bar or touch to add recipients, touch **Type to compose** bar to enter the text of the message. When finished, touch **Send** to send the text message.

An SMS of more than 160 characters will be charged as several SMS. Specific letters (accent) will also increase the size of the SMS, this may cause multiple SMS to be sent to your recipient.

Sending a multimedia message

MMS enables you to send video clips, images, photos, animations, slides and sounds to other compatible mobiles and e-mail addresses.

An SMS will be converted to MMS automatically when media files (image, video, audio, slides, etc.) are attached or Subject or email addresses added.

6 Email .....

Besides your Gmail account, you can also set-up external POP3 or IMAP email accounts in your phone.

To access this function, touch from Home screen, then select **Email**.

An email wizard will guide you through the steps to set-up an email account.

- Select an account.
- Enter the email address and password of the account you want to set-up.
- Touch **Next**. If the account you entered is not provided by your service provider in the phone, you will be prompted to go to the email account settings screen to enter settings manually. Or you can touch **Manual setup** to directly enter the incoming and outgoing settings for the email account you are setting up.
- Enter the account name and display name in outgoing emails.
- Touch **Done**.
- To add another email account, you can press **Menu** key and touch **Accounts** to access Email account screen. Press **Menu** key and touch **Add account** to create.

To create and send emails

- Press **Menu** key from Inbox screen, and touch **Compose**.
- Enter recipient(s)'s email address in **To** field, and if necessary, press **Menu** key and touch **Add Cc/Bcc** to include a copy or a blind copy to the message.

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- Enter the subject and content of the message.
- Press **Menu** key, touch **Add attachment** to send an attachment to the receiver.
- Finally, touch **Send**.
- If you do not want to send the mail right away, you can touch **Save as draft** or press **Back** key to save a copy.

7 Getting connected.....

To connect to the Internet with this phone, you can use GPRS/EDGE/3G networks or Wi-Fi, whichever is most convenient.

7.1 Connecting to the Internet

7.1.1 GPRS/EDGE/3G

The first time you turn on your phone with SIM card inserted, it will automatically configure network service: GPRS, EDGE or 3G.

To check the network connection you are using, press **Menu** key on Home screen, then touch **Settings\Wireless & networks\Mobile networks\Network operators** or **Access Point Names**.

7.1.2 Wi-Fi

Using Wi-Fi, you can connect to the Internet when your phone is within range of a wireless network. Wi-Fi can be used on phone even without a SIM card inserted.

To turn Wi-Fi on and connect to a wireless network

- Press **Menu** key from Home screen.
- Touch **Settings\Wireless & networks\Wi-Fi**.
- Mark/Unmark the checkbox to turn on/off Wi-Fi.
- Touch **Wi-Fi settings**. The detailed information of detected Wi-Fi networks is displayed in the Wi-Fi networks section.
- Touch a Wi-Fi network to connect. If the network you selected is secured, you are required to enter a password or other credentials (you may contact network operator for details). When finished, touch **Connect**.

7.2 Browser.....

Using Browser, you can enjoy surfing the Web.

To access this function, touch from Home screen, then touch **Browser.**

To go to a web page

On Browser screen, touch the URL box at the top, enter the address of the web page, then touch . Some web sites scroll the URL box off the top of the screen, but you can slide the page down to bring it into view.

7.3 Connecting to a computer via USB

With the USB cable, you can transfer media files and other files between your phone's microSD card and the computer.

To connect/disconnect your phone to/from the computer

To connect your phone to the computer:

- Use the USB cable that came with your phone to connect the phone to a USB port on your computer. You will receive a notification that the USB is connected.
- Open the Notifications panel and touch **USB connected**.
- Touch **Mount** and then **OK** in the dialog that opens to confirm that you want to transfer files.

To disconnect:

- Unmount the microSD card on your computer.
- Open the Notifications panel and touch **Turn off USB storage**.
- Touch **Turn Off** in the dialog that opens.

To locate data you have transferred or downloaded in your microSD card:

- Touch from Home screen to open the applications list.
- Touch **File Manager.**

All data you have downloaded are stored in **File Manager**, where you can view media files (videos, photos, music and others), rename files, install applications into your phone, etc.

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7.4 Sharing your phone's mobile data connection

You can share your phone's mobile data connection with a single computer via a USB cable (USB tethering)[1] or with up to eight devices at once by turning your phone into a portable Wi-Fi hotspot.

To turn on USB tethering or Portable Wi-Fi hotspot

- Press **Menu** key from Home screen.
- Touch **Settings\Wireless & networks\Tethering & portable hotspot**.
- Mark the check box of **USB tethering** or **Portable Wi-Fi hotspot** to activate this function.

The functions may incur additional network charges from your network operator. Extra fees may also be charged in roaming areas.

8 Locate my location using wireless network

To activate your phone's positioning by Wi-Fi or mobile networks:

- Press **Menu** key from Home screen
- Touch **Settings\Location\Use wireless networks**
- Mark the checkbox

When open Maps, you can find your location:

[1] Only when the computer is with windows XP SP3 or higher version.

Use your wireless network to pinpoint your location within an accuracy as close as several meters ("street level").The process of setting your phone's precise location for the first time will require up to 5 minutes.You will need to stand in a place with a clear view of the sky and avoid moving.After this, it will only need 20-40 seconds to identify your precise location.

9 Data backup.....

This phone enables you to back up your phone's settings and other application data to Google Servers, with your Google Account.

If you replace your phone, the settings and data you've backed up are restored onto the new phone the first time you sign in with your Google Account.
To activate this function:

- Press **Menu** key from Home screen
- Touch **Settings\Privacy\Back up my data**
- Mark the checkbox

Activated this function, a wide variety of settings and data are backed up, including your Wi-Fi passwords, bookmarks, a list of the applications you've installed, the words you've added to the dictionary used by the onscreen keyboard, and most of the settings that you configure with the Settings application. If you deactivated this option, you stop backing up your settings, and any existing backups are deleted from Google Servers.

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10 Factory data reset

To activate factory data reset:

- Press **Menu** key from Home screen
- Touch **Settings\Privacy\Factory data reset**

Phone reset will erase all of your personal data from internal phone storage, including information about your Google Account, any other accounts, your system and application settings, and any downloaded applications. You can also mark the **Erase SD card** check box to erase all the data on your microSD card, such as music or photos. If you reset the phone in this way, you're prompted to re-enter the same kind of information as when you first started Android.

When you are unable to power on your phone, there is another way to perform a factory data reset by using hardware keys. Hold down **Volume up** key and press **Power** key at same time until the screen lights up.

11 Applications.....

With this phone, some build-in Google applications and other third party applications are available for your convenience.

With the built-in applications, you can

- Communicate with friends
- Exchange messages or emails with friends
- Download more applications from Google Play Store

For more information about these applications, please check user manual online: www.alcatelonetouch.com.

12 Making the most of your phone.....

You can download software upgrade for free from the website: www.alcatelonetouch.com.

12.1 Upgrade

You can use Mobile Upgrade tool or FOTA Upgrade tool to update your phone's software.

12.1.1 Mobile Upgrade

Download Mobile Upgrade from ALCATEL website (www.alcatelonetouch.com) and install it on your PC. Launch the tool and update your phone by following the step by step instructions (refer to the User Guide provided together with the tool). Your phone's software will now have the latest software.

All personal information will be permanently lost following the update process. We recommend you backup your personal data using Android Manager before upgrading.

Supported Operating Systems

Windows XP/Vista/Windows 7.

12.1.2 FOTA Upgrade

Using FOTA Upgrade tool you can update your phone's software:

- Press Menu key from Home screen
- Touch **Settings\About phone\System updates\Check for Updates**, the phone will search for the latest software.

If you want to update the system, please touch the button **Download**. After it's done please touch **Install** to complete the upgrade. Now your phone's software will have the latest version.

During FOTA downloading or updating, to avoid errors in locating the correct update packages, do not change your default storage location

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Safety and use.....

We recommend that you read this chapter carefully before using your mobile phone. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

• TRAFFIC SAFETY:

Given that studies show that using a mobile phone while driving a vehicle constitutes a real risk, even when the hands-free kit is used (car kit, headset...), drivers are requested to refrain from using their mobile phone when the vehicle is not parked. Check the laws and regulations on the use of wireless mobile phones and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas.

When driving, do not use your mobile phone and headphone to listen to music or to the radio. Using a headphone can be dangerous and forbidden in some areas.

When switched on, your mobile phone emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To ensure that there is no problem:

- do not place your mobile phone on top of the dashboard or within an airbag deployment area,
- check with your car dealer or the car manufacturer to make sure that the car's electronic devices are shielded from mobile phone RF energy.

• CONDITIONS OF USE:

You are advised to switch off the mobile phone from time to time to optimize its performance.

Remember to abide by local authority rules of mobile phone use on aircrafts.

Operational Warnings: Obey all posted signs when using mobile devices in public areas.

Follow Instructions to Avoid Interference Problems: Turn off your mobile device in any location where posted notices instruct you to do so. In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile device offers an airplane mode or similar feature, consult airline staff about using it in flight.

Switch the mobile phone off when you are in health care facilities, except in designated areas. As with many other types of equipment now in regular use, mobile phones can interfere with other electrical or electronic devices, or equipment using radio frequency.

Switch the mobile phone off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, gas station, or chemical plant, or in any potentially explosive atmosphere.

When the mobile phone is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid or insulin pump. In particular when using the mobile phone you should hold it against the ear on the opposite side to the device, if any.

Read and follow the directions from the manufacturer of your implantable medical device. If you have any questions about using your mobile device with your implantable medical device, consult your healthcare provider.

To avoid hearing impairment, answer the call before holding your mobile phone to your ear. Also move the handset away from your ear while using the "hands-free" option because the amplified volume might cause hearing damage.

It is recommended to have proper supervision while small children use your mobile phone.

When replacing the cover please note that your mobile phone may contain substances that could create an allergic reaction.

Always handle your mobile phone with care and keep it in a clean and dust-free place.

Do not allow your mobile phone to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc.). The manufacturer's recommended operating temperature range is -10°C (14°F) to +55°C (131°F) (the max value depends on device, materials and housing paint/texture).

Over 55°C (131°F) the legibility of the mobile phone's display may be impaired, though this is temporary and not serious.

Do not open or attempt to repair your mobile phone yourself.

Do not drop, throw or try to bend your mobile phone.

Do not use the mobile phone if the glass made screen, is damaged, cracked or broken to avoid any injury.

Do not paint it.

Use only batteries, battery chargers, and accessories which are recommended by TCT Mobile Limited and its affiliates and are compatible with your mobile phone model. TCT Mobile Limited and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries.

Your mobile phone should not be disposed of in a municipal waste. Please check local regulations for disposal of electronic products.

Remember to make back-up copies or keep a written record of all important information stored in your mobile phone.

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Some people may suffer epileptic seizures or blackouts when exposed to flashing lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your mobile phone or enabling a flashing-lights feature on your mobile phone. Parents should monitor their children's use of video games or other features that incorporate flashing lights on the mobile phones. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. To limit the likelihood of such symptoms, please take the following safety precautions:

- Play at the farthest distance possible from the screen.

When you play games on your mobile phone, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow these instructions to avoid problems such as tendinitis, carpal tunnel syndrome, or other musculoskeletal disorders:

- Take a minimum of a 15-minute break every hour of game playing.
- If your hands, wrists, or arms become tired or sore while playing, stop and rest for several hours before playing again.
- If you continue to have sore hands, wrists, or arms during or after playing, stop the game and see a doctor.

PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

• PRIVACY:

Please note that you must respect the laws and regulations in force in your jurisdiction or other jurisdiction(s) where you will use your mobile phone regarding taking photographs and recording sounds with your mobile phone. Pursuant to such laws and regulations, it may be strictly forbidden to take photographs and/or to record the voices of other people or any of their personal attributes, and reproduce or distribute them, as this may be considered to be an invasion of privacy.

It is the user's sole responsibility to ensure that prior authorization be obtained, if necessary, in order to record private or confidential conversations or take a photograph of another person; the manufacturer, the seller or vendor of your mobile phone (including the operator) disclaim any liability which may result from the improper use of the mobile phone.

• BATTERY AND ACCESSORIES:

Before removing the battery from your mobile phone, please make sure that the mobile phone is switched off.

Observe the following precautions for battery use:

- Do not attempt to open the battery (due to the risk of toxic fumes and burns).
- Do not puncture, disassemble or cause a short-circuit in a battery,
- Do not burn or dispose of a used battery in the garbage or store it at temperatures above 60°C (140°F).

Batteries must be disposed of in accordance with locally applicable environmental regulations. Only use the battery for the purpose for which it was designed. Never use damaged batteries or those not recommended by TCT Mobile Limited and/or its affiliates.

This symbol on your mobile phone, the battery and the accessories means that these products must be taken to collection points at the end of their life:

- Municipal waste disposal centers with specific bins for these items of equipment
- Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused.

In European Union countries:

These collection points are accessible free of charge. All products with this sign must be brought to these collection points.

In non European Union jurisdictions:

Items of equipment with this symbol are not be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.

In the United States you may learn more about CTIA's Recycling Program at www.recyclewirelessphones.com

CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS

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• **CHARGERS**

Home A.C./ Travel chargers will operate within the temperature range of: 0°C (32°F) to 40°C (104°F).

The chargers designed for your mobile phone meet with the standard for safety of information technology equipment and office equipment use. Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction. They should be used for this purpose only.

Characteristics of power supply (depending on the country):

Travel charger: Input: 100-240 V, 50/60 Hz, 150 mA
Output: 5 V, 550 mA

Battery: Lithium 1300/1400 mAh

• **RADIO WAVES:**

THIS MOBILE PHONE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

Your mobile phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio-frequency (RF) energy. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. These guidelines include a substantial safety margin designed to ensure the safety of all persons, regardless of age and health.

The exposure standard for mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by public authorities such as the Federal Communications Commission of the US Government (FCC), or by Industry Canada, is 1.6 W/kg averaged over 1 gram of body tissue. Tests for SAR are conducted using standard operating positions with the mobile phone transmitting at its highest certified power level in all tested frequency bands.

Although the SAR is determined at the highest certified power level, the actual SAR level of the mobile phone while operating can be well below the maximum value. This is because the mobile phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output of the mobile phone. Before a mobile phone model is available for sale to the public, compliance with national regulations and standards must be shown.

The highest SAR value for this model mobile phone when tested is 1.16 W/Kg for use at the ear and 1.11 W/Kg for use close to the body.

While there may be differences between the SAR levels of various mobile phones and at various positions, they all meet the government requirement for RF exposure. For body-worn operation, the cellphone meets FCC RF exposure guidelines provided that it is used with a non-metallic accessory which positions the mobile phone at least 10 mm away from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines.

Additional information on SAR can be found on the Cellular Telecommunications & Internet Association (CTIA) Web site: http://www.phonefacts.net

The World Health Organization (WHO) considers that present scientific information does not indicate the need for any special precautions for use of mobile phones. If individuals are concerned, they might choose to limit their own or their children's RF exposure by limiting the length of calls, or using "hands-free" devices to keep mobile phones away from the head and body. (fact sheet n°193). Additional WHO information about electromagnetic fields and public health are available on the following website: http://www.who.int/peh-emf.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/ TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

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For the receiver devices associated with the operation of a licensed radio service (e.g. FM broadcast), they bear the following statement:

This device complies with Part 15 of the FCC Rules. Operation is subject to the condition that this device does not cause harmful interference.

For other devices, they bear the following statement:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful interference

(2) this device must accept any interference received, including interference that may cause undesired operation.

Your mobile phone is equipped with a built-in antenna. For optimal operation, you should avoid touching it or degrading it.

As mobile devices offer a range of functions, they can be used in positions other than against your ear. In such circumstances the device will be compliant with the guidelines when used with headset or usb data cable. If you are using another accessory ensure that whatever product is used is free of any metal and that it positions the mobile phone at least 10 mm away from the body.

• LICENCES

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one touch 4007A Bluetooth QD ID B020261

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The Android robot is reproduced or modified from work created and shared by Google and used according to terms described in the Creative Commons 3.0 Attribution License (the text will show when you touch and hold **Google legal** in **Settings\ About phone\ Legal information**) [1].

You have purchased a product which uses the open source (http://opensource.org/) programs mtd, msdosfs, netfilter/iptables and initrd in object code and other open source programs licensed under the GNU General Public License and Apache License.

We will provide you with a complete copy of the corresponding source codes upon request within a period of three years from the distribution of the product by TCT.

You may download the source codes from http://sourceforge.net/projects/alcatel/files/. The provision of the source code is free of charge from internet.

[1] It may not available according to the countries.

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General information .....

- **Website:** www.alcatelonetouch.com
- **Facebook:** http://www.facebook.com/alcatelonetouchusa
- **Twitter:** http://www.twitter.com/alcatel1touch
- **Hot Line Number**: In the United States, call 877-702-3444 for technical support.

On our Internet site, you will find our FAQ (Frequently Asked Questions) section. You can also contact us by e-mail to ask any questions you may have.

An electronic version of this user guide is available in English and other languages according to availability on our server: www.alcatelonetouch.com

Your mobile phone is a transceiver that operates on GSM/GPRS/EDGE in quad-band with 850/900/1800/1900 MHz or UMTS in dual-band with 850/1900 MHz.

Protection against theft (1)

Your mobile phone is identified by an IMEI (mobile phone serial number) shown on the packaging label and in the product's memory. We recommend that you note the number the first time you use your mobile phone by entering *#06# and keep it in a safe place. It may be requested by the police or your operator if your mobile phone is stolen.

Disclaimer

There may be certain differences between the user manual description and the mobile phone's operation, depending on the software release of your mobile phone or specific operator services.

TCT Mobile shall not be held legally responsible for such differences, if any, nor for their potential consequences, which responsibility shall be borne by the operator exclusively.

(1) Contact your network operator to check service availability.

ALCATEL ONE TOUCH Mobile Phones Limited Warranty .....

TCT Mobile North America LTD warrants to the original retail purchaser of this wireless device, that should this product or part thereof during normal consumer usage and condition, be proven to be defective in material or workmanship that results in product failure within the first twelve (12) months from the date of purchase as shown on your original sales receipt. Such defect(s) will be repaired or replaced (with new or rebuilt parts) at the company's option without charge for parts or labor directly related to the defect(s).

Batteries, power adapters, and other accessories sold as in box items are also warranted against defects and workmanship that results in product failure within the first six (6) months period from the date of purchase as shown on your original sales receipt. Such defect(s) will be repaired or replaced (with new or rebuilt parts) and the company's option without charge for parts or labor directly related to the defect(s).

The limited warranty for your wireless device will be voided if any of the following conditions occur:

- Non-compliance with the instructions for use or installation, or with technical and safety standards applicable in the geographical area where your mobile phone is used;
- Connection to any equipment not supplied or not recommended by TCT Mobile;
- Modification or repair performed by individuals not authorized by TCT Mobile or its affiliates;
- Acts of god such as Inclement weather, lightning, power surges, fire, humidity, infiltration of liquids or foods, chemical products, download of files, crash, high voltage, corrosion, oxidation;
- Removal or altering of the wireless devices event labels or serial numbers (IMEI);
- Damage from exposure to water or other liquids, moisture, humidity, excessive temperatures or extreme environmental conditions, sand, excess dust and any condition outside the operating guidelines;
- Defects in appearance, cosmetic, decorative or structural items such as framing and non-operative parts.

There are no express warranties, whether written, oral or implied, other than this printed limited warranty or the mandatory warranty provided by your jurisdiction. In no event shall TCT Mobile or any of its affiliates be liable for incidental or consequential damages of any nature whatsoever, including but not limited to commercial loss, to the full extent those damages can be disclaimed by law. Some states do not allow the exclusion or limitation of incidental or consequential

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damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.
How to obtain Support: Contact the customer care center by calling (877-702-3444) or going to www.alcatelonetouch.com. We have placed many self-help tools that may help you to isolate the problem and eliminate the need to send your wireless device in for service. In the case that your wireless device is no longer covered by this limited warranty due to time or condition we have other options that you may utilize our out of warranty repair options.
To obtain hardware repairs or replacement within the terms of this warranty, contact TCT Mobile to get an RMA number, include a copy of the original proof of warranty coverage (e.g. original copy of the dated bill of sale, invoice), the consumer's return address, your wireless carrier's name, alternate daytime mobile phone number, and email address with a complete problem description. Only ship the wireless device. Do not ship the SIM card, memory cards, or any other accessories such as the power adapter. You must properly package and ship the wireless device to the repair center.
TCT Mobile is not responsible for wireless devices that do not arrive at the service center. Upon receipt, the service center will verify the warranty conditions, repair, and return your wireless device to the address provided.

PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

Troubleshooting.....

Before contacting the service center, you are advised to follow the instructions below:

- You are advised to fully charge ( ) the battery for optimal operation.
- Avoid storing large amounts of data in your phone as this may affect its performance.
- Use Factory data reset and the FOTA/Mobile Upgrade tool to perform phone formatting or software upgrading, (to reset User Data format, hold down **Volume up** key while simultaneously pressing the **Power** key). ALL User phone data: contacts, photos, messages and files, downloaded applications like APK games will be lost permanently. It is strongly advised to fully backup the phone data and profile via Android Manager before doing formatting and upgrading.

and carry out the following checks:

My phone is frozen or cannot switch on

- Check the battery contacts, remove and reinstall your battery, then turn your phone on
- Check the battery power level, charge for at least 20 minutes
- If it still does not work, please use Factory data reset to reset the phone or FOTA/Mobile Upgrade to upgrade software.

My phone has not responded for several minutes

- Restart your phone by pressing and holding the **Power** key
- Remove the battery and re-insert it, then restart the phone
- If it still does not work, please use Factory data reset to reset the phone or FOTA/Mobile Upgrade to upgrade software.

My phone turns off by itself

- Check that your keypad is locked when you are not using your phone, and make sure **Power** key is not mis-contacted due to unlocking keypad.
- Check the battery charge level
- If it still does not work, please use Factory data reset to reset the phone or FOTA/Mobile Upgrade to upgrade software.

My phone cannot charge properly

- Make sure you are using an ALCATEL ONE TOUCH battery and the charger from the box
- Make sure your battery is inserted properly and clean the battery contact if it's dirty. It must be inserted before plugging in the charger
- Make sure that your battery is not completely discharged; if the battery power is empty for a long time, it may take around 20 minutes to display the battery charger indicator on the screen.

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- Make sure charging is carried out under normal conditions (0°C (32°F) to +40°C (104°F))
- When abroad, check that the voltage input is compatible

My phone cannot connect to a network or "No service" is displayed
- Try connecting in another location
- Verify the network coverage with your operator
- Check with your operator that your SIM card is valid
- Try selecting the available network(s) manually
- Try connecting at a later time if the network is overloaded

My phone cannot connect to the Internet
- Check that the IMEI number (press *#06#) is the same as the one printed on your warranty card or box
- Make sure that the internet access service of your SIM card is available
- Check your phone's Internet connecting settings
- Make sure you are in a place with network coverage
- Try connecting at a later time or another location

Invalid SIM card
- Make sure the SIM card has been correctly inserted
- Make sure the chip on your SIM card is not damaged or scratched
- Make sure the service of your SIM card is available

Unable to make outgoing calls
- Make sure you have dialed a valid number and touch
- For international calls, check the country and area codes
- Make sure your phone is connected to a network, and the network is not overloaded or unavailable
- Check your subscription status with your operator (credit, SIM card valid, etc.)
- Make sure you have not barred outgoing calls
- Make sure that your phone is not in flight mode

Unable to receive incoming calls
- Make sure your phone is switched on and connected to a network (check for overloaded or unavailable network)
- Check your subscription status with your operator (credit, SIM card valid, etc.)
- Make sure you have not forwarded incoming calls
- Make sure that you have not barred certain calls
- Make sure that your phone is not in flight mode

The caller's name/number does not appear when a call is received
- Check that you have subscribed to this service with your operator
- Your caller has concealed his/her name or number

I cannot find my contacts
- Make sure your SIM card is not broken
- Make sure your SIM card is inserted properly
- Import all contacts stored in SIM card to phone

The sound quality of the calls is poor
- You can adjust the volume during a call by pressing the **Volume** key
- Check the network strength
- Make sure that the receiver, connector or speaker on your phone is clean

I am unable to use the features described in the manual
- Check with your operator to make sure that your subscription includes this service
- Make sure this feature does not require an ALCATEL ONE TOUCH accessory

When I select a number from my contacts, the number cannot be dialed
- Make sure that you have correctly recorded the number in your file
- Make sure that you have selected the country prefix when calling a foreign country

I am unable to add a contact in my contacts
- Make sure that your SIM card contacts are not full; delete some files or save the files in the phone contacts (i.e. your professional or personal directories)

My callers are unable to leave messages on my voice mail
- Contact your network operator to check service availability

I cannot access my voice mail
- Make sure your operator's voice mail number is correctly entered in "**My numbers**"
- Try later if the network is busy

I am unable to send and receive MMS
- Check your phone memory availability as it might be full
- Contact your network operator to check service availability and check MMS parameters
- Verify the server center number or your MMS profile with your operator
- The server center may be swamped, try again later

SIM card PIN locked
- Contact your network operator to obtain the PUK code (Personal Unblocking Key)

I am unable to connect my phone to my computer
- Install ALCATEL ONE TOUCH Android Manager first of all
- Check that your USB driver is installed properly
- Open the Notification panel to check if the Android Manager Agent has activated
- Check that you have ticked the checkbox of USB debugging in **Settings\Applications\Development\USB debugging**
- Check that your computer meets the requirements for ALCATEL ONE TOUCH Android Manager Installation
- Make sure that you're using the right cable from the box.

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I am unable to download new files

- Make sure there is sufficient phone memory for your download
- Select the microSD card as the location to store downloaded files
- Check your subscription status with your operator

The phone cannot be detected by others via Bluetooth

- Make sure that Bluetooth is turned on and your phone is visible to other users
- Make sure that the two phones are within Bluetooth's detection range

How to make your battery last longer

- Make sure you follow the complete charge time (minimum 3 hours)
- After a partial charge, the battery level indicator may not be exact. Wait for at least 20 minutes after removing the charger to obtain an exact indication
- Switch on the backlight upon request
- Extend the email auto-check interval for as long as possible
- Update news and weather information on manual demand, or increase their auto-check interval
- Exit background-running applications if they are not being used for a long time
- Deactivate Bluetooth, Wi-Fi when not in use

The phone becomes warm after prolonged calls, game playing, internet surfing or running other complex applications

- This heating is a normal consequence of the CPU handling excessive data. Ending above actions will make your phone return to normal temperature.

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All "Signature" ringtones embedded in this phone have been composed, arranged and mixed by NU TROPIC (Amar Kabouche).

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